

---

DDL Systems, Inc.

---

**ACO MONITOR™**

Data Sheet

April 2016

---

DDL Systems, Inc.  
PO Box 1262  
Valparaiso, IN 46384  
Phone: 866 559-0800  
[www.ddlsystems.com](http://www.ddlsystems.com)



## Proven technology that keeps you in control

- MANAGES your Power System running IBM i 24/7
- ENHANCES your system operations by initiating consistently accurate filtering, forwarding, response, and event escalation procedures.
- LEVERAGES advanced two-way technology to alert, manage, and remotely respond to critical events
- ASSISTS with security and audit compliance
- REDUCES downtime and your systems run more smoothly
- IMPROVES productivity - personnel are generally happier, less stressed, and their work experience is much more enjoyable.
- PROVEN technology
- EASY to install - usually running in 20 minutes or less
- SIMPLE licensing – no model, feature, or user based fees. Lease options (SaaS) are also available

## Proactive IBM i monitoring that's always on-duty

ACO MONITOR™ MANAGES your IBM i 24/7, significantly reduces the need for manual intervention, and initiates corrective action when your system needs assistance. The software incorporates advanced technology (like two-way messaging) to notify on-duty support

personnel and responds to complex problems before they reach critical status. Specifically, ACO MONITOR™ is designed to assist with automated operations by providing sophisticated message control, filtering, routing, auto-reply, alert notification, and escalation functions in response to IBM i system/application events.



However, ACO MONITOR™ doesn't just simply perform IBM event monitoring functions - it proactively keeps a watchful eye on any system/application object you consider important. ACO MONITOR™ also executes internal system health-check functions that ensure continued high availability and can even assist with your security/audit and compliance needs – looking for unauthorized access, security changes, and more.

Real benefits to your enterprise are:

- Faster problem identification and problem resolution
- Increased IT staff productivity equals cost savings
- Reduced downtime and improved customer service
- Enhanced problem solving information
- A less stressed workforce

## Smart event filtering improves recovery time

ACO MONITOR™ ENHANCES your system operations while remaining virtually transparent to operations personnel. Based on your user-defined instructions only critical events are sent to your technical staff. In fact, most status and informational messages are completely filtered - significantly reducing the volume of messages requiring manual intervention.

Use the software's threshold and dependent messaging features to initiate corrective action prior to escalating the event. Set thresholds (e.g. number of times sent, time interval etc.) to perform "localized" recovery actions while the event is operating within the threshold limits.

In most cases these localized recovery functions can resolve the issue without involving technical support personnel. However, if the thresholds are reached, the event can be immediately escalated to initiate more detailed problem resolution procedures.

## Reduced downtime and productivity gains you can count on

ACO MONITOR™ IMPROVES personnel and data center productivity to ensure fast and efficient event response. Actual system generated text messages are sent immediately (or based on user-defined delay intervals) to the correct "on duty" individual (or group). ACO MONITOR™ also automatically performs event escalation functions if any messages go unanswered.

Use the software's "built-in" two-way messaging agent and any smartphone (or email client) to remotely receive and respond to IBM i events. Simply put, utilizing ACO MONITOR™'s advanced monitoring, alert notification, and event escalation facilities, your personnel simply cannot miss messages that your installation considers significant.



## Scalable solutions that grow with your enterprise

ACO MONITOR™ optionally integrates with sophisticated enterprise monitoring systems and virtually any SYSLOG server. Whether your firm manages one or numerous servers the ACO ENTERPRISE™ agents/probes provide robust, efficient, end-to-end systems management and problem resolution functions for all connected IBM i systems.

## Preconfigured, easy to install, learn, and run

ACO MONITOR™ is EASY to install and is pre-configured to monitor your system out-of-the-box. Many of the software's advanced monitoring features are ready for your system to use immediately after completing the installation.

# ACO MONITOR™

## Data Sheet

Unlike other solutions, ACO MONITOR™ does not require your personnel to acquire detailed product knowledge in order to take advantage of the software's advanced monitoring capabilities. In fact, most installations are up and running (utilizing the basic system/application monitoring facilities) within twenty (20) minutes.

## Reliable and thoroughly tested

ACO MONITOR™ is capable of processing thousands of mission-critical events daily. The software has been thoroughly tested, is compatible with all currently supported releases of IBM i, and has earned IBM's "Ready for Power Systems" validation.

## Simple cost-effective licensing model

Unlike the competition our licensing is not model, feature, or user based.

This means that licensed customers:

- Never experience an upcharge as a result of an upgrade
- Are never charged for a DR or TEST partition
- Can (optionally) lease the software (SaaS)

Request a quote and let us show you how cost effective running ACO MONITOR™ can actually be!

## Less stress for your personnel

Your personnel deserve a less stressful work life. Retaining qualified technicians and other key data center personnel is

critical to your business continuation strategy.

ACO MONITOR™'s mobile computing features let your on-duty personnel manage your system(s) while in or away from the office - resulting in happier, less stressed, and more productive people.

## DDL Systems

Since 1986 DDL Systems has been committed to developing software solutions that increase the efficiency, reliability, and productivity of the data center. We are a leading global provider of IBM i systems management products that help our customers achieve these goals. DDL Systems is focused on continuous improvement, standards, and building strategic alliances with industry leaders in the fields of systems management, automated operations, and mobile computing.

## Need more information?

Our sales professionals are ready to answer your questions, perform a live demo, or provide a quote. For more information please call **1-866-559-0800 option 1** or visit our web site: [www.ddlsystems.com](http://www.ddlsystems.com)

### Hardware Requirements

- IBM Power System

### Software Requirements

- IBM i V7R1 (or higher)
- ACO MONITOR™



©Copyright DDL Systems Consulting, Inc. 2016