

The following is a Cingular ATG(R) eServer solution:

ID: KB36112

Goal Enterprise Paging Overview

Fact TAP Server

Symptom What is Enterprise Paging?

Symptom Enterprise SMS

Symptom Enterprise Messaging

Fix

What is Enterprise Paging?

- Enterprise Paging enables Enterprise customers to add paging functionality to their data and voice based services.
- This feature allows Cingular subscribers to get rid of their pagers and have their mission critical notifications sent to any Cingular Wireless text messaging-capable mobile devices.
- With Enterprise Paging, users can still enjoy the rich paging functionality of their organization's existing paging application with one less device to juggle.
- Today, customers use Enterprise Paging for the notifications they rely on to operate their business. Whether customers use paging for network outages notifications, trouble ticket dispatch, or general messaging, Enterprise Paging gets the job done.

Protocol Capability Summary

Protocol	Gateway Address	Port	Message Length	Delivery Receipts	Two-way
TAP	408-961-2819		160	no	No
SNPP	snpp.cingular.com	444	456	Yes	Yes
SMTP	mobilenum@page.cingular.com		420	Yes	Yes
WCTP	wctp.cingular.com/WCTP	80	456	Yes	Yes

NOTE: If an IP address is needed to get past a firewall issue when using SNPP or WCTP use IP address 64.75.35.148.

There are special pricing for customers who are provisioning multiple users with the ePaging feature.

NOTE:

- **Q:** What are the new Cingular addresses for Enterprise Paging?
 - **A:** The attws.net domain is now the cingular.com domain. The new addresses for each of the protocols are listed below. These new addresses are active now and all customers should be using the new addresses.
- To retrieve delivery receipts and two-way messages via WCTP you must obtain a senderID/pollerID and SecurityCode.
- The email address for a page will be MSISDN@page.cingular.com
- [Access the Cingular Developer Page](#), to learn more about having Enterprise Paging Software certified.

Thank you for contacting Cingular Wireless. Please do not reply to this automated message. If the solution you have received (above) does not satisfy your inquiry or if you need additional support, please access the following url:

<https://onlinecare.cingular.com/support/content.do?page=phone-device-support>